



The InstyMeds dispenser is available 24 hours a day, seven days a week.

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Automated Prescription Dispenser Available at Community Health Network

InsideIndianaBusiness.com Report

Community Health Network in Indianapolis says it is the first health network in the state to offer patients an automated prescription dispenser. The InstyMeds device is like an ATM machine that can fill a patient's prescription for commonly used medications, such as antibiotics.

Source: Inside INdiana Business

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Press Release

Indianapolis, IN---Community Health Network is the first health network in the state of Indiana to offer a new technology that allows patients to receive prescribed medications through an automated prescription dispenser, called InstyMeds. The ATM-like machine was recently installed at the Indiana Surgery Center North and MedCheck facilities on the Community Hospital North campus. More machines will gradually be installed at additional care sites in the Community Health Network system.

"This is a future trend in health care," says Mark Dixon, chief operating officer at Community Health Network. "Convenience is a priority for the patients we serve and we want to make their experience with us as hassle-free as possible. The InstyMed service is a simple way to assist patients in their recovery process."

Each InstyMeds dispenser is filled with commonly prescribed medication, such as antibiotics and pain medications. Patients registered in the outpatient system where the machine is located may fill their prescriptions from the dispenser, providing them one-stop convenience. The InstyMeds dispenser not only looks like an ATM machine, but it's also available 24 hours a day, seven days a week.

How does the process work? A physician at one of these locations uses a computer to enter the prescribed drug and compute the recommended dosage. The physician then reviews the prescription for accuracy and the computer automatically sends the

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prescription information to the InstyMeds system. Designated staff at each location knows what is available in the InstyMeds system. Each patient is given the option of filling the prescription there or taking it to a retail pharmacy.

The patient takes the printed prescription with a unique code number to the dispenser and begins by entering the code on the easy-to-use touch screen. Once all of the information has been entered, the machine begins to fill the prescription, checking, double-checking and even triple-checking it for accuracy. The medication is labeled and dispensed in less than five minutes and the patient can be on the way home.

"Patients seem to be extremely grateful for the convenience that InstyMeds provides," says Jessica Garibay, team leader of Patient Rooms, PACU and Recovery Center at Indiana Surgery Center North. "It's been great, especially for patients discharged later in the evening who can't access a pharmacy after hours. They can have their prescription filled right when they leave our facility."

InstyMeds is fast, safe and easy to use. The patient pays the standard rate for a prescription. If insurance covers the prescription, InstyMeds submits a claim just like a pharmacy would. The patient pays the co-pay or the full amount, depending on insurance, at the dispenser. Accepted payment methods are cash, credit card or debit card. Community Health Network's Wellspring Pharmacy is the outpatient retail provider of this new and advanced medication dispenser.

Ranked among the top 20 integrated health care networks in the nation, Community Health Network has more than 70 sites of care throughout central Indiana. This includes Community Hospitals East, North and South in Indianapolis and Community Hospital Anderson; The Indiana Heart Hospital, a dedicated heart hospital; Indiana Surgery Centers; Community Physicians of Indiana; Community Home Health Services; MedCheck urgent care centers; occupational health services; nursing homes; and other health care facilities. Community Health Network is committed to getting you well and back to your life. For more information about Community Health Network or to find a physician, call 800-777-7775 or visit eCommunity.com.

Source: Community Health Network

